

Student Terms and Conditions

For Undergraduate and Postgraduate Courses delivered outside of Hong Kong

Effective from 9 August 2023

Please note that these terms and conditions (these "Terms") apply only to the undergraduate and postgraduate courses, programmes and modules designed and delivered by The University of Law Limited (No.07933838) (the "University") in or, (for online delivery) from the United Kingdom ("UK") or any other location excluding Hong Kong (each referred to in these Terms as a "Course" and together, the "Courses").

These Terms do not apply to Apprenticeships. The Apprenticeships Terms and Conditions are available at www.law.ac.uk/student-terms-and-conditions/.

By reserving a place on one of the Courses you enter into a legally binding contract with the University which can only be varied by agreement in writing. You accept and agree to be bound by these Terms which include the fee schedule relating to your course (the "Fee Schedule") and any Instalment Options Schedule (if relevant, see also paragraph 3.5).

Your acceptance has immediate cost implications and creates financial commitments. Your attention is drawn in particular to paragraphs 2, 3, 4 and 5.

_____ from time to time including policies concerning: Accessibility, Cookies and Privacy, Data Protection (including the Data Protection Declaration), Data Retention, Disability Support, Diversity, Intermision, Modern Slavery, Safeguarding, Student Behaviour (including the Student Code of Behaviour), Student Charter, Student Discipline (including Student Discipline Regulations), Terms and Conditions of Website Use, Student Visa, Right to Study and Website Disclaimer;

2.1.2. all rules and regulations relating to your Course contained in the student handbook including (without limitation) attendance and disciplinary rules, IT, exam rules, assessment regulations and appeals;

2.1.3. all eligibility requirements of the relevant regulatory or validating body for your Course as detailed in your offer documentation, including (in each case without limitation and where applicable), obtaining membership, and compliance with any "character and suitability" criteria;

2.1.4. the University's own academic, English language and other eligibility requirements for your Course which you are required to meet prior to your enrolment; and

- 3.12. Course fees must be paid in accordance with the Fee Schedule or as detailed separately above.
- 3.13. Late payment may lead to cancellation of your Course place by the University.
- 3.14. If you have financial sponsorship and, for any reason, you are required to pay a Deposit, you should pay such Deposit yourself and then claim the amount from your sponsor.
- 3.15. Please note that even if someone other than you makes payment, or agrees to make any payment on your behalf, you remain liable for full payment until the University has received cleared funds. Any rights the University may have against the payer are not affected.
- 3.16. If you have been awarded a University of Law scholarship, bursary, award or promotional discount (each an "Award"), you will receive your Award according to the specific terms and conditions applicable to that Award.
- 3.17. In the event that you need to take a reassessment for any part of your Course you must pay the prescribed fee on registration for the reassessment.
- 3.18. If you do not pay your Course fees or reassessment fees in accordance with these Terms, the University reserves the right to withdraw any offer, cancel your accepted place on your Course, exclude you from any relevant assessment or reassessment, leave your assessment or reassessment unmarked, or withhold assessment or reassessment results and materials for your Course.

4. Your statutory right to cancel

Your statutory right to cancel your place after accepting an offer.

- 4.1. Your contract with the University begins when you accept an offer to study with us as we have detailed in paragraph 1.1.
- 4.2. You have a statutory right to cancel this contract with the University within 14 calendar days of the date you accept your offer to study with the University. This is known as the 'Cooling Off Period'.
- 4.3. You do not need to give us any reasons for cancelling your contract.
- 4.4. This statutory right is available to you under the UK Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.
- 4.5. Please note that you may have other rights to withdraw from your Course or your contract with the University outside of the Cooling Off Period. These rights and details on how you can exercise them are set out in paragraph 5 of these Terms.

Refunds during the Cooling Off Period

If your course has not yet started:

- 4.6. If you tell us you want to cancel within the Cooling Off Period and your Course has not yet started we will refund to you in full any Deposit and any part of the Relevant Course Fee that you have already paid.
- 4.7. For the purpose of these Terms the "Relevant Course Fees" means the Annual Tuition Fee or the 'Course Tuition Fee' or whichever terms used and defined in the Fee Schedule for your Course.
- 4.8. You will not be responsible for paying any further sums to us.

If your course has already started:

4.9. If you tell us you want to cancel within the Cooling Off Period and your Course has ~~started~~ started, we will refund to you any Deposit you have paid and any part of the Relevant Course Fee that you have already paid. However, we will be entitled to deduct from that refund the cost of any materials already provided to you and if you have attended ~~any~~ any part of your Course, a proportionate amount of your Relevant Course Fee to reflect your attendance on that Course up until the time that you tell us that you wish to cancel.

4.10. Except as we have explained above, you will not be responsible for paying any further sums to us.

How we will refund you if you cancel within the Cooling Off Period

4.11. Where we need to refund any payments you have already made to us, we will do that using the same means of payment as you used to pay us.

How to exercise your right to cancel within the Cooling Off Period

4.12. To exercise your right to cancel your place within the Cooling Off Period you need to make a clear statement to us that you wish to cancel. You can let us know that you wish to cancel during the Cooling Off Period by:

4.12.1. cancelling through your Applicant Portal which can be accessed ~~here~~ [here](#). This is the quickest and easiest way to cancel; or

4.12.2. sending a clear statement by email to admissions@law.ac.uk

4.13. If you need help making your statement clear, you may also fill out the University's model cancellation form ~~here~~ [here](#) but it is not obligatory to do so. If you wish to use this form, you may return it to us by email at admissions@law.ac.uk

4.14. The date on which we receive your request to cancel your contract with us will be date of cancellation of your contract.

5. Cancellation, liability and refunds

5.1. Cancellation of this contract occurs when you cancel your Course place, or if the University cancels this contract for one of the reasons listed in paragraph 5.13 below (Cancellation). This paragraph 5 covers the refunds that are available to you on cancellation of your Course in the circumstances specified below.

The following paragraphs 5.2 to 5.12 set out the terms that apply where you wish to cancel your contract with us.

Refunds where you wish to cancel

5.2. The extent of your fee liability will vary depending on the Cancellation date. Please see your Fee Schedule for full details of your fee liability on Cancellation. The relevant fee liability dates for your Course are set out in your Fee Schedule.

5.3. If you cancel your place on any date that is before the end of the Cooling Off Period, paragraph 4

(should you have been required to pay one for any reason) will be non

5.13.13. if we are not, for whatever reason, able to sponsor you for a Student Route Visa. This may be for reasons including, but not limited to, conditions determined by UKVI from time to time.

5.13.14. if there are not enough students confirmed on your Course.

5.13.15. if the running or continuation of your Course becomes unviable or practically impossible for the University.

5.14. If the University is unable to run your Course or cancels your place for the reasons listed in sub paragraphs 5.13.14 or 5.13.15 above, it will refund in full all the ~~Course~~ fees of your cancelled Course that you have already paid including your Deposit (should you have been required to pay one for any reason). The University cannot be held responsible for any remedy, damages or compensation beyond this.

6. Deferral

6.1. A request to defer is an application to cancel your reserved Course place and reserve ~~place~~ a new place on a later course on these same Terms, returning at the start of the ~~course~~ ("Deferral").

6.2. Deferral may not be available on all Courses and there is no automatic right to defer.

6.3. You may only submit a request to defer up until the end of Course Week 2. Requests to defer received after the end of Course Week 2 will not be accepted by the University.

6.4. You should make any request for a Deferral electronically using the following methods:

6.4.1. through your Applicant Portal which can be accessed ~~here~~ [here](#). This is the quickest and easiest way to let us know that you wish to defer; or

6.4.2. if for any reason you are unable to request a Deferral through your Applicant ~~Portal~~ email to admissions@law.ac.uk

6.5. You cannot request a Deferral by post, telephone or otherwise.

6.6. If you request to defer, we will acknowledge your request by email without delay. We recommend you keep a copy of your acknowledgement.

6.7. Please be aware that the Admissions team acknowledges receipt of ~~mails~~ [mails](#) within 24 hours of receipt. If you send an ~~email~~ and do not receive an acknowledgement within this timeframe, please either re-send your ~~email~~ or contact us on 0800 289 997 (UK) or +44 (0)1483 216 000 (International).

6.8. Deferral will generally be permitted by the University (entirely at its discretion) once only.

6.9. Payments of your Deposit (should you have been required to pay one for any reason) and your Course fees must be up to date at the time of your request.

6.10. Upon Deferral your Deposit (should you have been required to pay one for any reason) will be retained and carried over.

6.11. Where you request to defer after the ~~Annual~~ [Annual](#) Fee Liability date for your Course but on or before the First Fee Liability date for your Course (as each is set out in your Fee Schedule) you must pay one third of your ~~Relevant~~ [Relevant](#) Course Fees and your Deposit (if this is not already paid and ~~you~~ you have been required to pay one for any reason).

6.12. Course fees on the later Course may increase in accordance with paragraph 3.4.

6.13. The University will confirm via email whether or not your request to defer has been approved and your fee liability.

7. Intermission

7.1. A request to intermit is an application to cancel your reserved Course place and reserve a new

10.1.2. extends for the duration of the Course; and

10.1.3. has been issued on the basis of the Confirmation of Acceptance for Students (CAS) (

10.9.2. you did not inform the University of the reason of ~~arrival~~ arrival within one week of your ~~Course~~ Course start date (being the date shown on the CAS statement);

10.9.3. the refusal document issued by UKVI indicates that you presented fraudulent information and/or documents, and/or were found by the Home Office not to be a genuine student;

10.9.4. you ~~presented~~ presented fraudulent information to Student Immigration Compliance & Advice as part of your application; and/or

10.9.5. you did not prepare for the Student Route Visa interview, could not answer relevant questions about your Course and/or the University and/

12.3.2. cancel your place on your Course without incurring any penalties. If you wish to do this, you must give the University written notice within 14 days of being notified by the University of a substantial change to your Course. Where you have told us you wish to cancel your place on your Course, the University will refund to you in full any instalments of your Course fees already paid, including any Deposit (should you have been required to pay one for any reason). The University will not provide you with any other compensation.

12.4. These Terms are governed by English law where necessary you can bring legal proceedings against us in the English courts. If you live in Scotland or Northern Ireland, you may also bring proceedings in the Scottish or Northern Irish courts.

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